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FRANK S. BOLIN. COMMEY CLERK

R. BLATS

BY R. BURT, DEPUTY

SUPERIOR COURT OF THE STATE OF CALIFORNIA

FOR THE COUNTY OF LOS ANGELES

BC018003

ROXANNE FRIEND, an individual, Plaintiff, vs. CHURCH OF SCIENTOLOGY INTERNATIONAL, a corporation; ADVANCED ORGANIZATION OF LOS ANGELES, a corporation; FLAG SERVICE ORGANIZATION, a corporation; FLAG SHIP SERVICE, ORGANIZATION, a corporation; AMERICAN SAINT HILL ORGANIZATION, a corporation; CELEBRITY CENTER, a corporation; SEA ORG, an unincorporated association; and DOES 1 through 100, inclusive, Defendants

CASE NO. U%
COMPLAINT FOR:

- 1) ASSAULT AND BATTERY
- 2) WRONGFUL IMPRISONMENT/ ASSAULT
- 3) INVASION OF PRIVACY
- 4) FRAUD/FALSE ADVERTISING
- 5) BREACH OF EXPRESS AND IMPLIED COVENANTS
- .6) INFLICTION OF EMOTIONAL DISTRESS

DEMAND FOR JURY TRIAL.

Case assigned to Judge JONES, C.

Plaintiff Roxanne Friend alleges as causes of action against the named defendants as follows:

1. At times herein material, Plaintiff Roxanne Friend, an individual, was a resident of the County of: Los Angeles, State of California. Some of the acts underlying: plaintiff's complaint occurred in Los Angeles County.

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2. The defendants are all part of the collective enterprise known as Scientology and, as such, conduct business or activities in this jurisdiciton. On information and belief, plaintiff alleges that, except for - the Sea Org, the named defendants are corporations conducting business in the State of California on behalf of or affiliated with the so-called Church of Scientology. The Sea Org is an unincorporated association which is part of the Scientology enterprise.

3. Plaintiff is uncertain as to the identity of all persons responsible for the acts alleged herein and accordingly sues said individuals or entities as Doe defendants.

### FIRST CAUSE OF ACTION

(Assault and Battery)

- 4. At various times in late 1989 and early 1990, plaintiff was physically assaulted by various agents of defendants herein. Among other things, agents of defendants physically restrained plaintiff and threw her against a wall. On another occasion, plaintiff was physically removed from her apartment, forced into a vehicle and driven to the State of Florida where she was held against her will. On one or more occasions she attempted to escape, but was physically assaulted and restrained from doing so.
- 5. Plaintiff has suffered damages including loss of income, loss of earning capacity and severe emotional distress by reason of the above-mentioned tortious conduct.
- 6. The conduct of defendants' agents, and each of them, was malicious, thereby justifying the imposition of punitive damages.

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#### SECOND CAUSE OF ACTION

(Wrongful | Imprisonment/Assault)

- Plaintiff re-alleges all 7. paragraphs above and incorporates them herein by reference.
- about January 1990, agents of Scientology In or defendants herein forcibly removed Plaintiff Roxanne Friend from her apartment in Los Angeles, California. Said agents put plaintiff in a vehicle and drove her to Florida where she was held by Scientology defendants against her will. At times herein material, including January 1990, Plaintiff Roxanne Friend was held against her will by various agents of Scientology defendants. During said captivity, she was under guard and subjected to physical and mental coercion.
- 9. By reason of the foregoing, plaintiff has suffered serious injury including, but not limited to, severe emotional distress, loss of income and loss of earning capacity.
- 10. The above-mentioned conduct is outrageous and malicious, justifying the imposition of punitive damages.

#### THIRD CAUSE OF ACTION

(Invasion of Privacy)

- 11. Plaintiff re-alleges all paragraphs above and incorporates them herein by reference.
- 12. As set forth above, at various times herein material Scientology defendants have assaulted plaintiff, made threatening comments to her and held her against her will. Scientology

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 $\mathbf{l} \parallel$  defendants have further caused plaintiff to be watched and spied Scientology defendants have otherwise outrageously upon. interfered in plaintiff's personal and-business life to such an extent that it raises to the level of invasion of privacy as defined in California law.

- 13. By reason of the foregoing, plaintiff has suffered damages including, but not limited to, emotional distress, loss of income, loss of earning capacity and loss of funds taken from her by various Scientology defendants. Said damages are presently not computed, but are believed to be in excess of \$100,000. Plaintiff will seek leave to amend the complaint to set forth damages with particularity as they are ascertained.
- 14. The above alleged conduct is malicious and outrageous, thereby justifying the imposition of punitive damages against said defendants.

#### FOURTH CAUSE OF ACTION

(Fraud/False Advertising)

15. At various times herein material, starting sometime in the early 1980s and continuing through various dates in 1990, Plaintiff Roxanne Friend was induced to make payments Scientology defendants named herein and sued herein as defendants. Plaintiff has paid approximately \$60,000 to Flag Service Organization and \$6,200 to Flag Ship Service Organization. The Advanced Org L.A. has taken approximately \$15,000 plaintiff. Plaintiff is presently uncertain as to the amount

taken from her by these organizations. Plaintiff will seek leave to amend when said amount is ascertained.

- 16. Plaintiff was induced to pay monies to various Scientology entities by -reason of various misrepresentations, false claims, and extortionate processes employed by Scientology. For example, and not by way of limitation, when plaintiff told Scientology's agents she was ill, the typical response was that she was not ill, but in need of Scientology auditing, for which Scientology charges substantial, excessive sums.
- 17. Plaintiff Friend was induced to make various payments to Scientology entities by various false statements, representations and promises concerning the background, quality and attributes of Scientology's founder, L. Ron Hubbard, the purported scientific basis for Scientology's methods, the purported verifiable benefits of Scientology, the purported value of Scientology services, the purported research and development behind Scientology, the purported quality of Scientology services and processes, and the purported results and benefits guaranteed to plaintiff if she would purchase Scientology services.
- 18. Various representations made to plaintiff were false, misleading, or severely exaggerated in numerous respects, including, but not limited to, representations concerning the qualifications of L. Ron Hubbard, the scientific basis for Scientology, the nature and quality of Scientology services, the "scientific" underpinning, and the true nature of the beast known as Scientology.
- 19. By reason of Scientology's fraud and misrepresentations, plaintiff was induced to spend the amounts alleged herein, all to

 $1 \parallel$  her damage. Further, plaintiff has suffered additional damages for emotional distress, loss of income, -and loss of earning 3 capacity,.

20. The above alleged acts perpetrated by Scientology defendants were outrageous and malicious, thereby justifying punitive damages.

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### FIFTH CAUSE OF ACTION

(Breach of Express and Implied Covenants)

- 21. Plaintiff realleges all paragraphs above and incorporates them herein by reference.
- 22. One of the inducements made to entice Plaintiff Friend  $14\parallel$  to part with her money for purported Scientology goods and services was a course of representations to the effect that Scientology refunds money to dissatisfied customers or victims.
- is a practice of Scientology organizations to 23. Ιt represent to the public, and individuals such as plaintiff, that they will refund money to those who are dissatisfied with Scientology's services. While that is a purported policy of 21 Scientology, Scientology organizations, including defendants, 22 | frequently attempt to avoid implementation of this policy and make it as difficult as possible for Scientology victims to recover their funds.
  - 24. For example, one claim made in Scientology advertising and promotional programs is that a dissatisfied customer can obtain a refund. Such promises are an inducement to victims of

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Scientology who reasonably rely on such promises, representations and claims-made by Scientology entities.

- 25. In addition to refund claims-, Scientology makes other covenants, both express and implied in law, which it breached with respect to plaintiff. By reason of the foregoing, plaintiff has 6 claims founded upon contract, implied covenants of good faith and fair dealing, fraud, false advertising, and estopped, among other potential causes of action, for a full refund of all monies taken from her by various Scientology organizations, as well consequential damages.
  - 26. The conduct engaged in by various Scientology defendants as alleged herein is malicious and oppressive, justifying the imposition of punitive damages.

## SIXTH CAUSE OF ACTION

(Infliction of Emotional Distress)

- 27. Plaintiff realleges all paragraphs above.
- As alleged herein, Plaintiff Friend has been the victim numerous inappropriate acts at the hands of Scientology. Plaintiff has been assaulted, held and transported against her will, manipulated, mislead, subjected to crude efforts of thought and behavioral control, and made generally treated outrageous, wrongful manner by Scientology defendants. This has caused her severe emotional distress, which was intended or reasonably expected by Scientology defendants.
- 29. By reason of the foregoing, plaintiff has economic injury and severe emotional distress.

30. Said behavior on the part of Scientology defendants was malicious- and outrageous, "thereby justifying the imposition of punitive damages.

#### WHEREFORE, plaintiff seeks:

- (1) damages for personal injury in excess of the jurisdictional limit of this court;
- (2) damages for economic loss, including loss of income and loss of earning capacity in excess of the jurisdictional minimum of this court;
- (3) a full refund or reimbursement of all monies paid to defendants;
- (4) punitive damages as may be awarded by a jury; and,
- (5) such other relief as may be warranted by the evidence herein.

Dated: December 27, 1990 CUMMINS & WHITE

BARRY VAN SICKLE

Attorneys for Plaintiff Roxanne Friend

# DEMAND FOR JURY TRIAL Plaintiff hereby demands a trial by- jury on her complaint against defendants herein. Dated: December 27, 1990 CUMMINS & WHITE Barry Van SICKLE Attorneys for Plaintiff Roxanne Friend